



U.S. Department of Transportation
Federal Motor Carrier Safety Administration

Past Inspection Query 2.5 Release

December 17, 2004

Introduction

The FMCSA Field Systems Team semiannual software release includes PIQ 2.5.

The Past Inspection Query (PIQ) accesses a national database of recent inspection reports. Currently this database contains inspection reports including Level 6 data for the previous 180 days. PIQ retrieves an exact facsimile of previous inspection reports stored in the database.

If you are upgrading to PIQ 2.5, you must have PIQ 2.4 installed. Older versions of PIQ must be uninstalled before PIQ 2.5 is installed. As always, remember to back up your work.



To use ISS, PIQ, and ASPEN together, you must install the ASPEN 2.5, ISS 2.9, and PIQ 2.5 updates at the same time.

Enhancements and Bug Fixes

The following bullets outline the various enhancements and fixes that have been made to PIQ 2.5.

- You can now view RAM (Level VI) inspections from PIQ. When RAM inspection data is available, the RAM Report button appears activated.
- Help is now available with this release.
- PIQ inspection reports display a Crash field in the violations section, which displays either an N or Y for carriers with post-crash related violations.
- The PIQ report displays the ASPEN software version used to create the Inspection Report as well as the date and time printed.
- You can no longer open multiple instances of the Pick Inspection dialog box.

Known Issues

If the information contained in this document does not address your issue, please contact the [FMCSA Technical Support Team](#).

PIQ Message—Invalid pointer operation or Access violation error

You may encounter this issue when attempting to close the Pick Inspection dialog box without first opening a saved inspection.

To close PIQ

- 1 From the **Pick Inspection** dialog box, select and open a saved record.
- 2 Close the record.
- 3 Close PIQ.

State Locally Defined Fields Order

PIQ 2.5 displays the State Locally Defined fields in a different order than ASPEN 2.5. The data is identical. However, it is displayed differently between the two applications. The ASPEN display is directly from Safetynet, which applies positioning to the data. However, when the ASPEN data transfers to SAFER, the positioning is lost. When PIQ retrieves the data from SAFER, it displays as received without positioning.

There is no workaround at this time.

RAM Report Button Unavailable for Level 6 Inspections

The RAM Report button is only active when there is RAM inspection data to display. If a user designated an inspection as Level 6 but did not enter RAM data, there is no RAM data to display therefore the button is unavailable.

Problem Installing MS Windows Journal Viewer

You may encounter the following issue when using Adobe Reader 6.0.1.

When opening the Help manual (.pdf) from the Help files in ASPEN, Adobe Reader 6.0.1 may attempt to install MS Windows Journal Viewer. The install aborts as it cannot locate the MS Journal Viewer.msi file.

Choose from the following options:

- If you do not need MS Windows Journal Viewer, you can [uninstall](#) it.
- If you use the Viewer, you can [repair](#) it.

Note: Adobe Reader 5.1 and 5.0 open the Help manuals without issue.

To uninstall MS Windows Journal Viewer

- 1 From the **Control Panel**, click **Add or Remove Programs**.
- 2 Select the Microsoft Windows Journal Viewer and click **Remove**.
- 3 Follow the prompts to remove the application.

To repair MS Windows Journal Viewer

- 1 Go to <http://www.microsoft.com>.
- 2 Download and follow the prompts to install (or repair) Windows Journal Viewer.

You can now open and print the Help manual in Adobe Reader.

Technical Support

This document may explain or identify many general questions or issues that you may have noticed with PIQ 2.5. However, you may still have concerns or questions. For more information, contact the FMCSA Technical Support Team:

Phone	617-494-3003	Hours: M-Th 8AM-8PM EST
Fax	617-494-3058	F 8AM-6PM EST
Web site	http://fmcsa-ts.dot.gov	
Email	FMCTechSup@volpe.dot.gov	